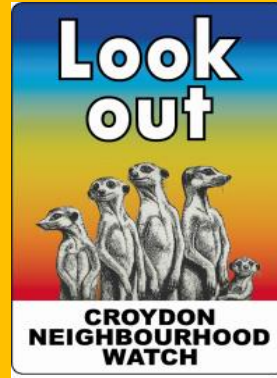


2022-2023



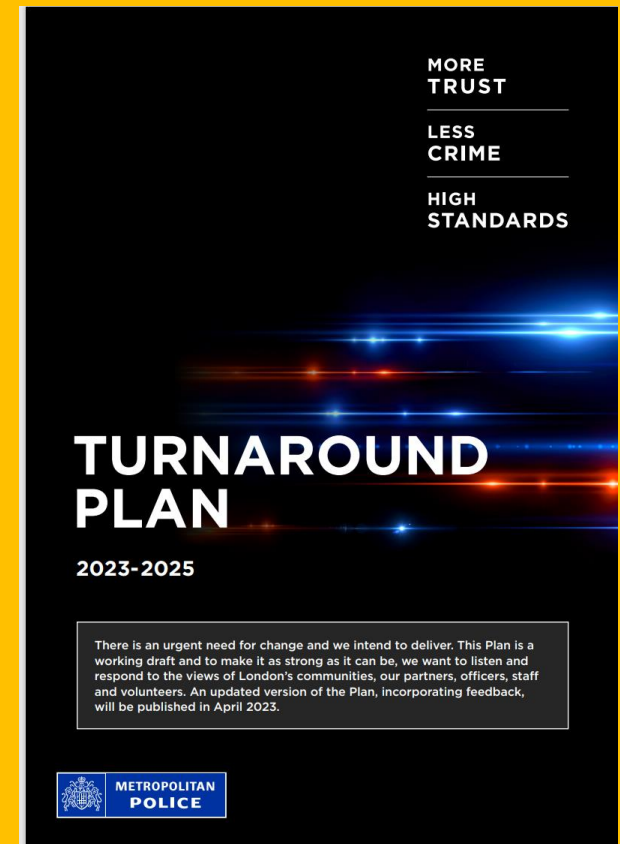
Croydon Neighbourhood Watch has had an eventful year; full of achievements, celebrations, and more engagement with Safer Neighbourhood Teams

CROYDON EYE  
DISTRIBUTION AND  
SOCIAL NOVEMBER 2022



# POLICE TURNAROUND PLAN

In March, this year Inspector Weston briefed the committee on the police Commissioners Turnaround plan for policing in London, this gave us the opportunity to comment on the plan and give feedback to what we know our co-ordinators are concerned about. We also submitted a response to the consultation confirming how important SNTs being better staffed and engaging with the local communities was how the best results for policing in London could be improved.



# CURRY NIGHT JUNE 2023

## Meet the Committee Curry Night

In June members of Neighbourhood Watch were invited to join the committee for a curry, a chat and a chance to get to know each other at the Royal Tandoori Selsdon. The company was delightful and the food was delicious. We hope to arrange another event to meet with fellow co-ordinators and committee members and we would love to see you there. We are open to suggestions of venue.



[www.cbnwa.com](http://www.cbnwa.com)

Email: [nhw@cbnwa.com](mailto:nhw@cbnwa.com)

Twitter: [nhw@CBNWA](https://twitter.com/nhw@CBNWA)

Registered Charity number 1087760



We can meet at other locations any feedback welcomed



## POLICE CADETS TO BECOME NEIGHBOURHOOD WATCH AMBASSADORS



Paul and Julian had a meeting with the police to discuss police cadets becoming Neighbourhood Watch Ambassadors, we are currently producing a leaflet to send out to cadets asking them to join in this scheme.

# POLICE FRAMEWORK

## GROUND-BREAKING POLICE FRAMEWORK

Neighbourhood Watch has worked with the National Neighbourhood Policing Leads to produce a 'Framework.' The Framework acts as a building block for better relationships and working practices between our volunteers and Police at a local level.

This work began in response to the many requests from Police Officers, Neighbourhood Watch Associations, and volunteers, for nationally agreed guidance on good practice, liaison and working together.

The Framework contains commitments from both Police and Neighbourhood Watch to work together to share information, to encourage communities to join their local neighbourhood watches, or to create their own. Importantly, it also commits them to

get involved with both crime prevention and community support activities – sharing advice and information with residents to help them keep themselves and their property safe.

John Hayward-Cripps, CEO of Neighbourhood Watch says: "This was a very important piece of work and one that we are extremely proud of – it strengthens our connection with Police Forces and demonstrates our commitment to tackle crime to achieve safer more connected communities."

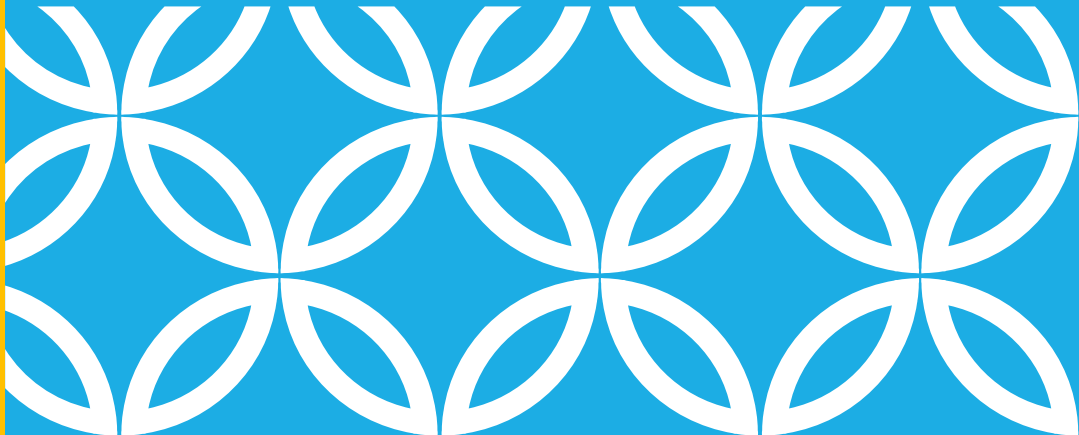
**Find out more about the Local Police Neighbourhood Watch Framework, here**

We have worked with our local inspectors to send out to the SNTs to contact all our co-ordinators, so they have direct access to their local SNT.

Local / Neighbourhood Policing Teams	Neighbourhood Watch Coordinators
Identify your Neighbourhood Watch Association lead <a href="https://www.ourwatch.org.uk/support/support-schemes/find-my-local-association">https://www.ourwatch.org.uk/support/support-schemes/find-my-local-association</a> and Police Single Point of Contact	Identify your Neighbourhood Watch Association lead <a href="https://www.ourwatch.org.uk/support/support-schemes/find-my-local-association">https://www.ourwatch.org.uk/support/support-schemes/find-my-local-association</a> and Police Single Point of Contact
Identify your existing schemes and coordinators <a href="https://www.ourwatch.org.uk/get-involved/find-my-local-scheme">https://www.ourwatch.org.uk/get-involved/find-my-local-scheme</a> <sup>2</sup> or contact your Neighbourhood Watch Association lead for information about schemes in your area	Ensure your scheme is registered on <a href="http://www.ourwatch.org.uk/joinNW">www.ourwatch.org.uk/joinNW</a> and that it is mapped to show the area it covers <sup>2</sup>
Make initial contact with your coordinators. Agree with them how best to keep this engagement going within the limitations of your time and commitments	Contact your local policing team (postcode search on <a href="http://police.uk">police.uk</a> ) to let them know about your scheme and your contact details
Keep your coordinators informed about the crime and community issues in the area	Keep your members and residents informed about the crime and community issues in the area
Ensure your coordinators are aware how best to report crime, suspicious activity or concerns about vulnerable neighbours	Ensure your members and residents are aware how best to report crime, suspicious activity or concerns about vulnerable neighbours
Keep your coordinators updated with the result of investigations that affect their community (where appropriate)	Keep the police updated with any further information you become aware of in relation to reported crime in your area
Promote joining an existing Neighbourhood Watch scheme or starting a new scheme when engaging with residents – particularly when attending residential burglaries or other reports of neighbourhood crime	Promote joining your Neighbourhood Watch scheme or starting a new scheme when engaging with residents – particularly if you are aware of a residential burglaries or other reports of neighbourhood crime in your area
Share crime prevention advice with your coordinators	Share crime prevention advice with your members / residents
Share information about local crime prevention campaigns with your coordinators	Share information about local crime prevention campaigns with your members / residents
Invite your coordinators to participate in local crime prevention activities where appropriate.	Support local crime prevention activity in your area and encourage your members / residents to participate where appropriate.

# KNIFE ARCH THORNTON HEATH RAILWAY STATION

The police carried out a knife arch inspection at Thornton Heath station to prevent people travelling with knives. They stopped at least five people who had knives on them.



# NATIONAL NEIGHBOURHOOD WATCH MEETING WITH MPs ON 24<sup>TH</sup> APRIL 2023

## MPs sign up to our Community Safety Charter



On Monday, 24th April, we spent the morning at Portcullis House in Westminster talking with MPs about

our Community Safety Charter and the impact that Neighbourhood Watch makes across England and Wales.

We are pleased to say that 11 MPs signed up to our Community Safety Charter at the event including:

- Louie French, MP for Old Bexley and Sidcup
- Martin Vickers, MP for Cleethorpes
- Simon Fell, MP for Barrow and Furness
- Abena Oppong-Asare, MP for Erith & Thamesmead
- Sir David Evennett, MP for Bexleyheath and Crayford
- Jack Brereton, MP for Stoke-on-Trent South
- Eddie Hughes, MP for Walsall North

The event was sponsored by Luke Pollard MP for Plymouth Sutton and Devonport, and Kevin Foster MP for Torbay, as part of our Community Safety Charter project in Devon and Cornwall sponsored by the Police and Crime Commissioner.

Politicians were keen to raise issues that they have been battling with for their constituents around antisocial behaviour and the role of community in setting local policing priorities. They were able to access information about crime prevention activity in the areas they represent and gain a deeper insight into the work of Neighbourhood Watch volunteers.

MPs left with a better understanding of the role Neighbourhood Watch volunteers in their local community, information about our Community Charter, and knowing the relevance of the organisation in our ever-changing society.

### Will you sign up to the Charter?

Launched in July 2022, the Charter signifies a way for those who use public spaces to join together to call out crime. Over 1,300 businesses, individuals, schools, Local Authorities, Neighbourhood Watch groups, MPs, Police and Crime Commissioners, community groups, Parish Councils, and even hairdressers, have signed up.

The specific topics we have focused on to date are: harassment, hate crime, antisocial behaviour, being an active bystander, dealing with confrontation and how to be a positive change in your community.

By signing up to the Community Safety Charter, people, businesses, and organisations pledge to:

1. promote a culture that does not tolerate those harmful behaviours
2. enable others to take an active stance against them
3. encourage reporting, and
4. support those affected by the crimes.

**John Hayward-Cripps, CEO of Neighbourhood Watch Network, said, "Our Community Safety Charter enables us all – individuals, schools, libraries, bus companies, faith groups, local shops and even your local postie – to play a key part in creating an environment in which crimes such as these in public spaces are not tolerated."**

Through the Charter, we provide a greater understanding of how to recognise and deal with community and personal safety issues. Bystanders can safely intervene and support victims in accessing where to get help, and how and who to report to.

**The Charter enables everyone to take a positive and proactive approach when witnessing or experiencing confrontation, hostility, or harassment. Sign up at [ourwatch.org.uk/charter](https://ourwatch.org.uk/charter).**

NNHW held a presentation day to MPs at Portcullis House to explain how Neighbourhood Watch Associations across the country helped their local communities to prevent crime and work with their local SNTs

We wrote to each of our MPs asking them to attend this event so they could better understand what Neighbourhood Watch did.



# COMMUNITY SPOTLIGHT 23<sup>RD</sup> JUNE



CVA Working with Local Community Partnerships  
presents a **Spotlight on the Community**

## Community Spotlight

2023 **23 JUN**  
10AM - 5PM

- Activities
- Stalls
- Work Shops
- Taster Sessions
- Performances

**croydonvoluntaryaction**  
<https://cvalive.org.uk>

**The Venue**  
**centrale & Whitgift**  
Centrale Shopping Centre  
North End, Croydon CR0 1TY

f i t

The poster features a vibrant, multi-colored background with a collage of diverse people smiling and interacting. The text is bold and clear, providing essential event details and contact information.



We had a stall at this event and had many people visit us including the Mayor and MP Steve Reed. We also managed to get over five new volunteers.

# WELCOME PACKS TO NEW HOMEOWNERS

As part of an initiative with the police to improve public trust and confidence we are aiming to provide estate agents with Welcome Packs to give out to new homeowners in the borough, detailing how to contact their local SNT and report crime.

It will also include a leaflet from CBNWA to encourage people to join CBNWA and become active co-ordinators in their area.

# LOCALITIES & WARD PANEL MEETINGS

- Committee members have been attending their local Ward panel meetings and Localities meetings being run by the Council and CVA



# NNHW AWARDS



Volunteers are at the heart of Neighbourhood Watch and last year we celebrated volunteers for their length of service supporting the charity, in some cases 40 years!

This year, the Volunteer Awards were given for specific categories, celebrating the really fantastic work of individuals and groups. The categories were: **Innovation and Reach**, **Crime Prevention** and **Community Health and Wellbeing**. We were amazed to receive almost 300 nominations, showing us that our volunteers have a huge impact in their community.

Congratulations to our Volunteer Awards 2023 winners...

**Innovation and Reach:** Peter New

**Crime Prevention:** Supporting Sisters

**Community Health and Wellbeing:** Fairfield Village Neighbourhood Watch

Congratulations to all those who were nominated for this year's Volunteer Awards - your hard work is instrumental to the success of this charity.

This year at the NNHW conference in September they awarded certificates for the following categories.

1. Innovation And Reach.
2. Crime Prevention.
3. Community Health And Wellbeing

We submitted two applications for Melonie Felton & Vicky Bruce in the Crime Prevention awards for the work they do in their watches, but unfortunately, they were unsuccessful.

However, we thank them for the work they have done this year

# VIOLENCE AGAINST WOMEN AND GIRLS CAMPAIGN NOVEMBER 2023

## StreetSafe Campaign: Are you ok?

Street harassment of women and girls is an increasingly major concern for Londoners, with 64% of women of all ages saying that they have experienced sexual harassment in public spaces<sup>1</sup>. This increases for women between 18 and 24, 85% of whom have experienced sexual harassment in public. Despite its prevalence, the 2021 YouGov survey found that reporting of sexual harassment is extremely low in the UK, with over 95% of all women stating that they did not report<sup>2</sup>.

As Safer Neighbourhood Teams, one of our top priorities is that women and girls feel safe in public spaces. Under the Violence Against Women and Girls' Action Plan SNT is tasked with tackling violence against women and vulnerable people, as well as public space safety<sup>3</sup>.

We are seeking to fulfil these priorities through working in partnership with Neighbourhood Watch and Croydon Council on an awareness raising campaign. The campaign will use chalk spray stencils which last 6-8 weeks to raise awareness of street harassment and signpost members of the public to ways of reporting.

### Case Study

Neighbourhood Watch led a national campaign to raise awareness of street harassment and the role of bystanders in preventing harassment as well as supporting victims<sup>4</sup>. The campaign encouraged bystanders to ask victims if they were ok when it was safe to do so. It directed people to the Neighbourhood Watch's street harassment information page to learn more about the issue and how everyone can actively, simply and safely play a part in addressing it.



<sup>1</sup> <http://www.stopstreetharassment.org/2016/03/uknationshstudy>

<sup>2</sup> [https://www.unwomenuk.org/site/wp-content/uploads/2021/03/APPG-UN-Women\\_Sexual-Harassment-Report\\_2021.pdf](https://www.unwomenuk.org/site/wp-content/uploads/2021/03/APPG-UN-Women_Sexual-Harassment-Report_2021.pdf)

<sup>3</sup> <https://www.met.police.uk/SysSiteAssets/media/downloads/met/about-us/violence-against-women-girls-action-plan.pdf>

<sup>4</sup> <https://www.ourwatch.org.uk/areyouokay>

## Objectives

- Pilot an awareness-raising campaign with the aim of encouraging reporting of street harassment.
- Signpost that street harassment is unacceptable in focal points of Bensham Manor, Thornton Heath and West Thornton.
- Target areas that are hotspots for anti-social behaviour and street harassment.
- Collaborate with Neighbourhood Watch and Croydon Council on the delivery of this campaign, demonstrating community policing through working in partnership with interest groups.

## Planning

SNT Dedicated Ward Officers to lead StreetSafe campaign at three separate sites that are known as problem areas for harassment and anti-social behaviour. Provisional locations include:

- Bensham Manor – Melfort Park: Reports of groups of men gathering and drinking at entrances to the park, harassing women and girls as they walk through. Further reports of drug dealing and anti-social behaviour.
- Thornton Heath – Brigstock Road/High Street: Well-known area for anti-social behaviour and drug dealing, with heavy footfall from train station. Reports of women feeling unsafe walking home at night.
- West Thornton – Thornton Heath Ponds: Area with high-rate of anti-social behaviour and fighting, with ponds being used by street drinkers daily. Females are often seen drinking at the ponds, making them an especially vulnerable group to harassment.

Each ward team to have a lead who will organise resources, role allocations and communications before and during campaign day. Campaign day ideally to take place on 25 November 2023 for the International Day for the Elimination of Violence Against Women. However, this will partially depend on likelihood of rain and high winds as chalk spray will require a 24-hour period to dry fully.

Campaign day will consist of two stages:

- Stencil painting: Officers to come in on an ET for briefing and stencil painting. Officers to be deployed to each site after briefing at 0700hrs. Officers will be allocated roles, complete painting and ensure drying period of 45 minutes.
- Community engagement: Officers will return to each site later on in the day when there will be heavy footfall. With partners, officers will use the chalk signs as spots for leafletting and handing out of panic alarms, giving members of the public the opportunity to ask questions and engage with local SNT.

This campaign will be carried out in partnerships with Neighbourhood Watch and Croydon Council in the run up to Campaign day and during community engagement stage. Partners will also be consulted for the evaluation of the campaign.

- Neighbourhood Watch: VAWG leads to work in collaboration with Neighbourhood Watch to deliver campaign and bring in volunteers to help with leafletting. Paul Voden current point of contact.
- Council: Campaign leads to seek permission from the Council to use highways and parks for the campaign. Councillors to be invited to participate in leafletting.
- Thornton Heath Community Action Team: Action Team to be contacted and asked if members would volunteer to assist with leafletting.

# INFORMATION TO RESIDENTS ASSOCIATIONS



Email: [nwh@cbnwa.com](mailto:nwh@cbnwa.com)  
Website: [www.cbnwa.com](http://www.cbnwa.com)

Welcome to the Croydon Neighbourhood Watch page. We are a charity organisation which aims to make sure that people feel less afraid, vulnerable or isolated where they live by reducing crime and reducing the fear of crime. We work closely with the Met. Police, Croydon Council and other organisations such as Trading Standards, providing regular crime updates and other information eg. signposting people to the relevant agency or Council department who can help resolve issues / crimes such as fly tipping. In recent months we have sent out the following:

**Contacting the Police:** *(there are other numbers, why not store these on your mobile phone)*

<a href="https://www.met.police.uk">https://www.met.police.uk</a>	999 (serious offences, some one in danger or harm).
(for help or to report an incident).	
@MetCC on Twitter (report incidents)	101 (non emergencies)
0800 555 111 (Anonymous on Crimestoppers)	0300 123 2040 (report fraud and Cybercrime)
Text 61016	0800 789 321 (Anti Terrorism hotline)
(report incidents on a train to Transport Police)	

**Which? Report on delivery scams:** IPS not UPS but fraudsters are impersonating the courier UPS to steal bank details from unsuspecting victims. Involves sending out 'missed delivery' emails that include "UPS" branding, albeit with one subtle difference. The email tells you that you've missed a delivery. It includes a prominent link to 'reconfirm the parcel shipping'. If you click the link, you'll be taken to a website which includes a fake tracking number. You'll then be asked to select a new delivery date. This might seem genuine, but there's a catch. The site then asks you to pay a 'customs fee' of €2. Don't fall for this - most genuine delivery companies won't charge you for missed deliveries, and customs fees only apply to international deliveries. If you enter your bank details, you'll be giving them to the scammer.

**Croydon Trading Standards:** Green/ECO Energy Homes scam – involves residents being approached in respect of Eco / Green insulation or solar panel installations claiming to be part of a government scheme supported by local authority. Do not sign up to any of these scams. To find out if you are eligible for any type of grant contact Croydon Healthy Homes on Freephone number 0800 292 2529.

Please remember to report any scam to Action Fraud 0300 123 2040.

If you have been the victim of a trader or scam such as the above and need help, or you require consumer advice, please call the Citizens Advice Consumer Helpline 0808 223 1133

**Croydon Council Warm Spaces:** from [CommunityRelations@croydon.gov.uk](mailto:CommunityRelations@croydon.gov.uk)

We are aware that many local organisations are already offering a Warm Space to the community. If your organisation is providing this, or planning to provide this in the future, and would like us to share information about it on the Council website.

This will allow us to raise awareness of what is being offered in Croydon and enable more residents to take advantage of the support available in the area. This form will also give you the opportunity to allow us to share your details with a national Warm Space directory ([www.warmspaces.org](http://www.warmspaces.org)) to raise further awareness of your offer if you so wish.

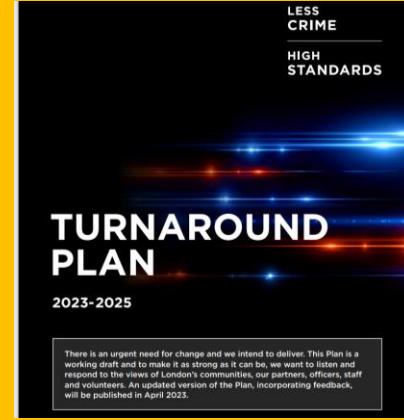
**Croydon Cyber Crime:** report from the Met Police December 2022. There were 176 offences with the average loss per victim of £5000. Main areas were: Online shopping and auctions; Non-Investment; Advance fees; Hacking; Application fraud (mortgages); Door to door sales. The police bulletin included advice on how to protect yourself against these types of crimes.

Want to know more about these sorts of threats? We currently have over 15000 members but would like to have many more so why not join us - it's free.

Julian Roche

As part of our effort to communicate with more people in the borough, our Treasurer has been producing a newsletter for several resident's associations across the borough to enable greater distribution of what CBNWA is doing each month.

If you know of any Residents Associations who you would like us to add onto the list, please let us know.



Just some of the events we have done this year as an overview.

Local / Neighbourhood Policing Teams	Neighbourhood Watch Coordinators
Identify your Neighbourhood Watch Association lead <a href="https://www.ourwatch.org.uk/support/support-schemes/find-my-local-association">https://www.ourwatch.org.uk/support/support-schemes/find-my-local-association</a> and Police Single Point of Contact	Identify your Neighbourhood Watch Association lead <a href="https://www.ourwatch.org.uk/support/support-schemes/find-my-local-association">https://www.ourwatch.org.uk/support/support-schemes/find-my-local-association</a> and Police Single Point of Contact
Identify your existing schemes and coordinators <a href="https://www.ourwatch.org.uk/get-involved/find-my-local-scheme">https://www.ourwatch.org.uk/get-involved/find-my-local-scheme</a> <sup>2</sup> or contact your Neighbourhood Watch Association lead for information about schemes in your area	Ensure your scheme is registered on <a href="http://www.ourwatch.org.uk/joinNW">www.ourwatch.org.uk/joinNW</a> and that it is mapped to show the area it covers <sup>2</sup>
Make initial contact with your coordinators. Agree with them how best to keep this engagement going within the limitations of your time and commitments	Contact your local policing team (postcode search on <a href="http://police.uk">police.uk</a> ) to let them know about your scheme and your contact details
Keep your coordinators informed about the crime and community issues in the area	Keep your members and residents informed about the crime and community issues in the area
Ensure your coordinators are aware how best to report crime, suspicious activity or concerns about vulnerable neighbours	Ensure your members and residents are aware how best to report crime, suspicious activity or concerns about vulnerable neighbours
Keep your coordinators updated with the result of investigations that affect their community (where appropriate)	Keep the police updated with any further information you become aware of in relation to reported crime in your area
Promote joining an existing Neighbourhood Watch scheme or starting a new scheme when engaging with residents – particularly when attending residential burglaries or other reports of neighbourhood crime	Promote joining your Neighbourhood Watch scheme or starting a new scheme when engaging with residents – particularly if you are aware of a residential burglaries or other reports of neighbourhood crime in your area
Share crime prevention advice with your coordinators	Share crime prevention advice with your members / residents
Share information about local crime prevention campaigns with your coordinators	Share information about local crime prevention campaigns with your members / residents
Invite your coordinators to participate in local crime prevention activities where appropriate.	Support local crime prevention activity in your area and encourage your members / residents to participate where appropriate.

# THANK YOU TO EVERYONE!

None of this would be possible without the support and dedication of our loyal co-ordinators and financial contributors.

